

Privacy Policy

Introduction

Benkelman Telephone Company, Inc. d/b/a BWTelcom (“BWTelcom” or “we”) is committed to protecting your privacy. This Privacy Policy is designed to provide information about BWTelcom’s online and offline privacy and data collection practices. This Privacy Policy applies to BWTelcom and its website www.bwtelcom.com. It does not apply to any information collected at any other website, including any third-party website linked from BWTelcom’s website. Please check the privacy policies on those websites for information regarding their privacy policies.

Personal Information Collected

To access or take advantage of BWTelcom’s services, BWTelcom may ask you to provide personal information. “Personal information” means information that can be used to identify or contact an individual. This may include, but is not limited to, a first and last name, a physical address, an email address, a credit card number, or a phone number. If you are visiting BWTelcom’s website to browse or find information about BWTelcom products or services, you do not need to provide any personal information. If you sign-up offline for our services, BWTelcom may ask you to provide personal information at that time. If you decide to pay a bill online, you will be directed to a third-party website to process your payment.

Automatic Information Collected

BWTelcom’s website makes use of various technologies to collect information about types and versions of internet browsers used when accessing the website. This information, and information about internet IP addresses, as well as the date and time webpages are visited, are stored in various security and traffic logs. Our service provider reviews these logs, using statistical analysis, in an effort to track and predict traffic patterns and estimate resource needs. Unless we are tracking down a technical problem or we suspect fraudulent behavior or illegal conduct we do not trace specific user sessions.

Use of Personal Information

BWTelcom uses personal information provided by you so that it can service your account. BWTelcom may transfer your personal information to its agents or employees of its service providers in order to provide you the service requested. When you submit a payment or request service, you may receive an email confirmation from BWTelcom’s system. These notifications are considered part of BWTelcom’s service and may not be disabled. BWTelcom may also periodically send you email notifications concerning the marketing of products or services. Any such notification will include instructions for opting out of future notifications.

Third Parties

BWTelcom will not sell or trade your information to unrelated third parties without your prior consent. From time to time, BWTelcom may partner with third parties to provide various products and services. BWTelcom may transfer your personal information to the third parties providing the various products and services, but only to the extent that is necessary for the third party to provide the product or service to you. BWTelcom takes reasonable steps to ensure that these third parties will protect your personal information. However, BWTelcom is not

responsible for the privacy practices of third-parties. BWTelcom may release personal information if it is legally required to do so. If BWTelcom is legally compelled to release information to a third party, BWTelcom may or may not notify you of this release. Notification will be at the discretion of BWTelcom and will be based on the nature and conditions surrounding the release of information.

Supplemental Technologies

BWTelcom's website uses cookies, session identifiers, JavaScript™, and browser detection technology to provide consumers with a more pleasant online experience. Many browsers provide consumers with the ability to disable some or all of these technologies. Disabling them, especially in the case of JavaScript™, may prevent you from viewing some webpages. Cookies we use do not place any personally identifiable information on your computer.

Confidentiality and Security

BWTelcom takes reasonable steps to ensure that your information is protected. BWTelcom limits access to your personal information to those employees or agents who BWTelcom believes have reasonable need to use the information to provide products or services to you, or to perform their jobs.

Notifications

BWTelcom may send you notifications via email in order to service your BWTelcom account. These notifications are considered part of our service and may not be disabled. You are responsible for providing a valid email address and for updating it when your address changes.

Contact

Please direct all privacy related questions and concerns to the following address:

*Benkelman Telephone Co., Inc.
ATTN: BWTelcom Privacy Policy
607 Chief Street
Benkelman, NE 69021*

History

A privacy policy was established for this web site on Aug 5, 2014. We periodically make changes to the policy to reflect additions or changes to our practices. You may review the current policy at any time by returning to this webpage. This policy was last changed on Aug 5, 2014.