



BWTelcom
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FOR IMMEDIATE RELEASE

March 16, 2020

BWTelcom to Offer Free Internet for Online Education amid COVID-19 Concerns

Today, BWTelcom announced two actions to support the proactive measures to prevent the spread of the COVID-19 virus.

Action One:

BWTelcom will not disconnect services on delinquent accounts for customers impacted by disruptions the COVID-19 virus may cause over the next 60 days. While the impacts of the virus are still uncertain, BWTelcom wants to ensure our loyal customers are able to stay clearly connected, as always.

Action Two:

BWTelcom is announcing a special assistance package to residents within our service area that may be impacted by the spread of the virus. Beginning Monday, March 16, 2020, BWTelcom will offer 60 days of free Internet service within our territories for residents (in town or rural locations) with K-12 school-aged children or college students at home **who do not currently have BWTelcom's Broadband Internet service**. In addition, BWTelcom will waive all installation fees and contract agreements for the 60 day duration. Those wishing to take advantage of this assistance package must apply by March 30th, 2020.

We currently offer telephone and Internet service in the following communities and surrounding rural areas: Benkelman, Parks, Max, Wauneta, Haigler, Lebanon, and Danbury. Families with students who attend Dundy County-Stratton school district or Wauneta/Palisade school district are qualified. If you believe your family is eligible to enroll in the special assistance package (K-12 school-aged children and/or college student at home and not a current customer), please call our office for further information.

Additional Comments –

Office Visits:

It is important that we all do our best to protect ourselves and each other from the spread of COVID-19. BWTelcom is doing our part by encouraging our current and prospective customers to LIMIT OFFICE VISITS as much as possible and utilize the convenience of our payment **drop box, Online Bill Pay**, and make **credit card payments via phone call**.

Computer Cleanup Special Postponed:

We have recently advertised our Spring Computer Cleanup Special. Due to the elevated precautions of the COVID-19 virus, BWTelcom will postpone this promotion until a later date in an effort to minimize the spreading of the virus and other seasonal illnesses at this time.

If you have questions regarding this offer, eligibility of service, or would like further information about our services, please call BWTelcom at 800-835-0053.