

BWTelcom Broadband Service Agreement

This agreement is made and entered into as of this _____ day of _____, 202__, between BWTelcom LD and _____ (“Customer”) for installation of broadband service at address _____.

- 1. Broadband Installation Fee.** Pursuant to this Agreement, Customer agrees to purchase Broadband Service for a minimum of six (6) months from the date above. BWTelcom LD agrees to waive the required Broadband installation fee of \$25.00. If Customer chooses not to sign this Agreement, BWTelcom LD will bill Customer a \$185.00 Broadband Non-agreement installation fee.
- 2. Early Termination Fee.** If Customer terminates Broadband Service prior to the six (6) month term of this Agreement, BWTelcom LD will bill the Customer and the Customer agrees to pay the required \$185.00 Broadband Early Termination Fee.
- 3. Change of Address.** If Customer has a change of address prior to the six (6) month term of the Agreement, BWTelcom LD will bill the Customer and the Customer agrees to pay the required \$25.00 Broadband Early Termination Fee. Customer must sign a new six (6) month Broadband Service Agreement to waive the required Broadband installation fee of \$25.00 for the install at a different address at any point after date above on this Agreement.
- 4. Temporary Suspension Fee.** If Customer decides to temporarily disconnect their Broadband Service at any point after date above, such as for vacation, extenuating circumstances, etc., BWTelcom LD will bill the Customer and the Customer agrees to pay the required \$25.00 Temporary Suspension Fee.
- 5. Change of Service.** If Customer decides to make a change in the Broadband Service, such as an increase or decrease in the speed, the Customer will not be billed a Change of Service fee but Customer must sign a new six (6) month Broadband Service Agreement on the date of the Change of Service.
- 6. Resale.** Customer understands and acknowledges that the service provided by BW Telcom LD is not to be used by the Customer for resale purposes of any kind.
- 7. Indemnification Statement.** By signing this agreement, I acknowledge receipt of a copy of the BWTelcom Indemnification Statement.
- 8. Entire Agreement.** This agreement constitutes the entire agreement between parties and supersedes all prior oral or written agreements with respect to the subject matter hereof.

CUSTOMER:

BWTELCOM LD:

DATE

DATE

Office Use Only

Sent: _____

Received: _____

Input: _____
Initial Date