

# Broadband Facts

Hartman Telephone Company DBA BWTelcom  
Village of Lebanon - Platinum 500Mb/100Mb  
Fixed Broadband Consumer Disclosure

## Monthly Price

**\$129.95**

This Monthly Price is an introductory rate  
Contract

No  
6 months

[BWTelcom Broadband Agreement](#)

## Additional Charges & Terms

### Provider Monthly Fees

Telephone Line Charge ( <i>Residential</i> )	\$19.95
Sub Line Charge	\$6.95
Wiring Maintenance Fee	\$2.00
E911	\$1.00
Access Recovery Charge	\$0.77
Telecom Relay	\$0.05
NUSF ( <i>Residential</i> )	\$1.75

### One-Time Fees at the Time of Purchase

Service Installation Fee	\$25.95
Prepayment due at time of Purchase	\$190.00
Early Termination Fee ( <i>if applicable</i> )	\$185.00
Late Payment Fee ( <i>if applicable, balance less than \$250.00</i> )	\$4.50
Late Payment Fee ( <i>if applicable, balance of \$250.00 or more</i> )	1.5% of total bill
Non-Payment Reconnect Fee ( <i>if applicable</i> )	\$17.50
Government Taxes	Varies by Location

## Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video and phone, and use of your own equipment like modems and routers.

<https://bwtelcom.net/services/>

## Speeds Provided with Monthly Price

Typical Download Speed	500 Mbps
Typical Upload Speed	100 Mbps
Typical Latency	20 Ms

## Data Included with Monthly Price

**Unlimited Data**

Network Management Policy  
Privacy Policy

[Read our Policy](#)  
[Read our Policy](#)

## Customer Support

Phone: (800) 835-0053  
Email: [BWTelcom@BWTelcom.net](mailto:BWTelcom@BWTelcom.net)  
Website: [www.BWTelcom.net](http://www.BWTelcom.net)

Learn more about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumers](http://fcc.gov/consumers)

F0004329348VL1024FBR500PLT